(Online Nodal Officer Change Request Manual)

ONLINE NODAL OFFICER CHANGE REQUEST FORM

The New Nodal officer will follow the below mentioned procedure to change nodal officer of organization.

- On the Attendance portal, select 'Request Nodal Update' from the side menu.
- The New Nodal Officer fills up the Mobile No and Official Email Id for authentication.

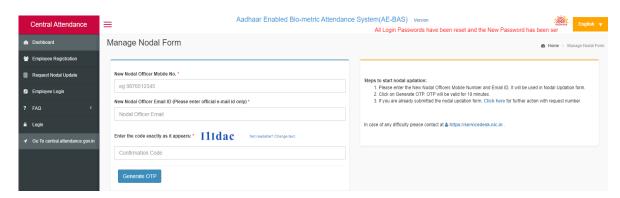


Figure 1.1

After Submitting Captcha Code and form, below screen appears.

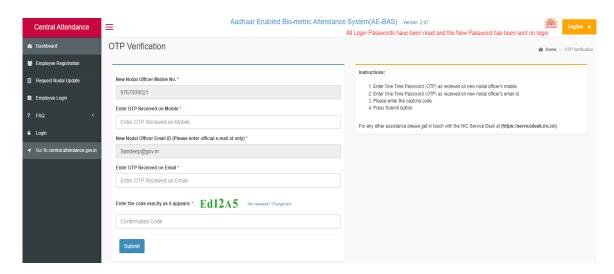


Figure 1.2

(Online Nodal Officer Change Request Manual)

- Submit OTPs received on Mobile and in Email, for successful authentication.
- Now The Nodal Officer fills up the online form shown in the figure 1.3 and 1.4.

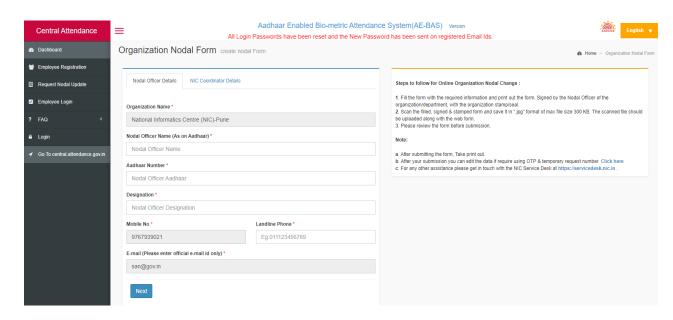


Figure 1.3

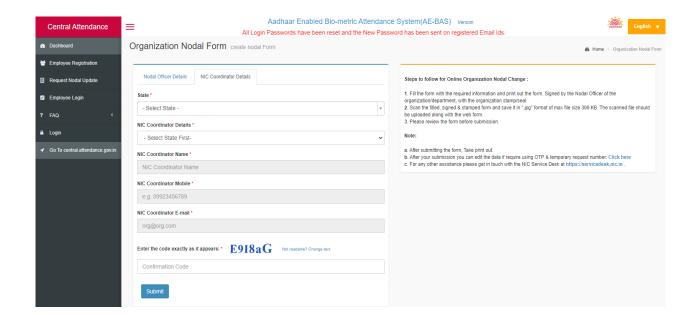


Figure 1.4

(Online Nodal Officer Change Request Manual)

Having submitted the form, the system generates a Request Number and sends it on Nodal Officers mobile number. The details such as Organization Name, Nodal Officer's Name, Nodal Officer's Email, Nodal Officer's Mobile, Request Status and Creation Date will reflect on the screen along with the Actions that can be taken- Print, Upload File and Exit. A Request Number is sent through SMS/E-mail. Keep the Request Number safe as it will be required to login for Edit/Upload/Print of nodal details before approval from our Helpdesk Team. Then the following screen will appear-

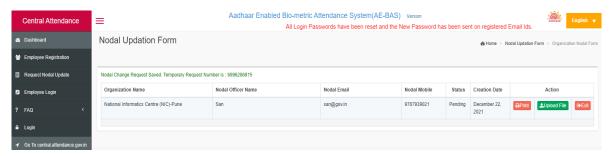


Figure 1.5

<u>Print</u>- The user will take a Print out of the form and get it signed and stamped, sothat it can be uploaded.

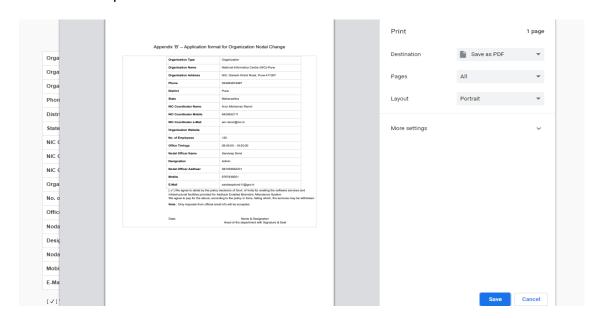


Figure 1.6

(Online Nodal Officer Change Request Manual)

Upload File and Exit- The user will upload the document and submit the form for processing. When the user clicks on Upload File and Exit, the following screen will appear:

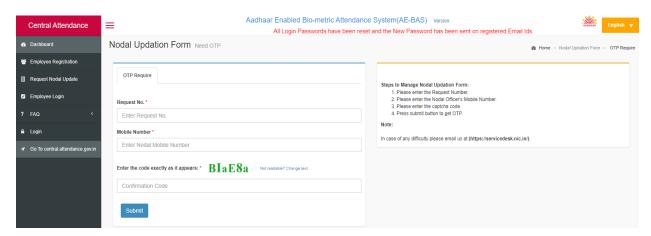


Figure 1.7

Form can be uploaded as shown below-

- Enter the Request Number' which is sent on Nodal Officers as SMS/Email.
- Enter Mobile Number.
- Type the Security Code shown.
- Click on Submit

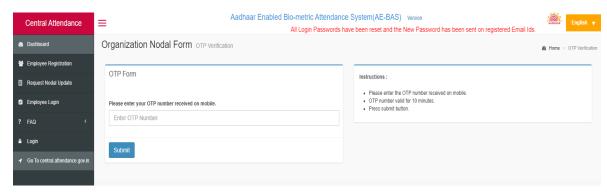


Figure 1.8

Enter the OTP sent on the mobile number of the Nodal Officer.

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Having submitted the form, the details such as *Organization Name, Nodal Email, Nodal Mobile, Status and Creation date* will reflect on the screen along with the Actions that can be taken- *Edit, Print, Upload File, View* and *Exit.* The following screen will appear.

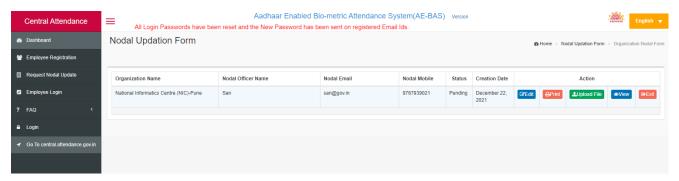


Figure 1.9

<u>View-</u> On selecting the *View* button, the following screen will appear where all details entered in the form can be seen and a checked for any errors.

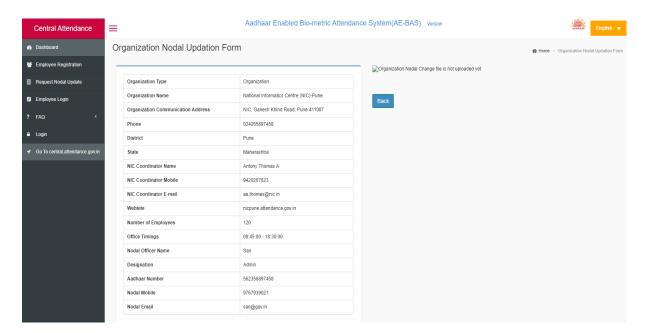


Figure 2.0

The user can select **Back** to go to the previous screen.

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<u>Edit-</u> In case of an incorrect entry in any of the fields, the information can be edited by clicking on the *Edit* button. The following screen will appear where changes can be made.

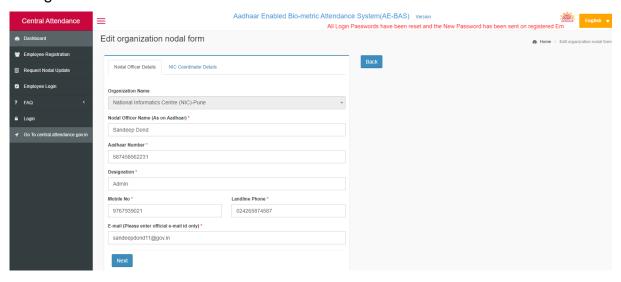


Figure 2.1

Once the details in the screen are corrected, the form can be submitted, so that it can be processed.

Print- The user will take a Print out of the form and get it signed and stamped, sothat it can be uploaded.

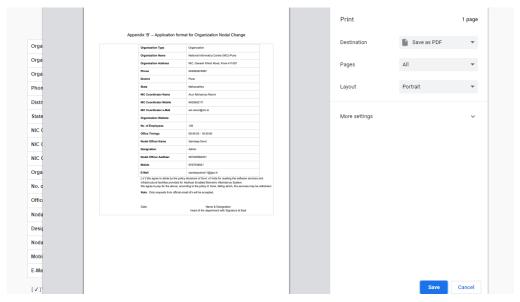


Figure 2.2

(Online Nodal Officer Change Request Manual)

Upload File- The user will upload a picture and submit the form for processing.

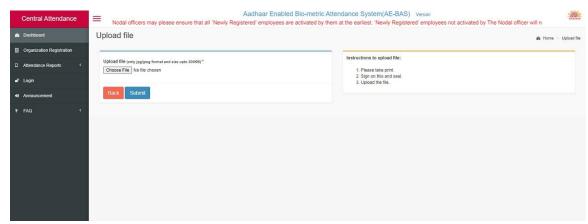


Figure 2.3

Upon submitting the form, the following screen will appear-

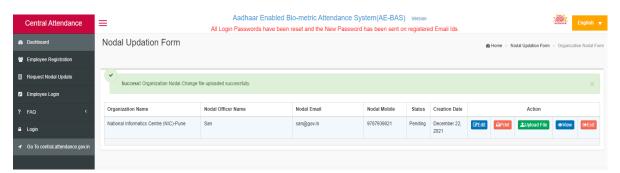


Figure 2.4

The form is uploaded successfully.

The request is then sent to the Helpdesk Team. Once the Nodal Change request is approved, an email is sent along with the new password for Nodal Officer's Login. This process may take 2-3 working days.

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